

Draka EHC

Handrail Field Splicing Terms & Conditions

This document is intended for informational purposes and is not a replacement for any governing/applicable health and safety laws, codes, or standards with regards to workplace safety.

This document defines the acceptable minimum conditions for Draka EHC trained and certified service technicians to perform escalator handrail splicing and repairs on site. Our ultimate goal is to ensure the finished product will meet the highest quality standards and maintain your warranty for work completed.

The following outlines the terms, conditions, and responsibilities of both parties for:

1. The proper and safe on-site splicing of escalator handrails by Draka EHC and its employees.
2. The validation of the warranty for completed splices and/or repairs.

1. General Worksite Conditions

- 1.1) Working conditions must meet all applicable health and safety standards for the jurisdiction where the work is to be completed.
- 1.2) The work area must be dry, free from dust or other possible contaminants.
- 1.3) There should be no overhead work of any kind being completed while Draka EHC technicians are completing their scope of work.
- 1.4) Ambient temperatures on site must not be less than 10°C (50°F). Adhesives used in the process, along with optimal heating of the molding equipment, require this minimum standard.
- 1.5) Splice kits delivered prior to splicing must be properly stored in a climate-controlled environment with ambient temperatures between 10-25°C (50-77°F).

Failure to meet the above requirements will prevent work from being completed and may impact your warranty.

2. Customer Responsibilities.

Prior to Draka EHC Technician arrival the customer is expected to:

- 2.1) Store and protect from the elements, Draka EHC products and equipment sent in advance to the work site.
- 2.2) Organize and acquire any necessary work permits.

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- 2.3) Coordinate splicing activities with their service personnel and property management in accordance with a mutually agreed upon work schedule. If work is to be completed on a construction site, coordinate with site foreman and general contractor.

Upon arrival of Draka EHC service personnel the customer is expected to:

- 2.4) Provide access to reliable power supply.
- 2.5) Provide access to water supply as required for NT splicing.
- 2.6) Provide access to measure the length of the existing handrail. Where the unit is not operational, provide a documented required endless length.
- 2.7) Provide access to inspect the location and remaining adjustment available on the handrail length take up device (handrail tension device).
- 2.8) Provide a flat, stable area at the bottom of the escalator or end of moving walk that is free from fall hazards like open pits or missing steps.
- 2.9) Provide opportunity for Draka EHC technician to complete a final after splice measurement of the endless handrail length.
- 2.10) Make any final handrail slack or tracking adjustments required to ensure optimal performance.

3. Draka EHC Responsibilities:

- 3.1) Supply trained and certified technicians to complete all work contracted.
- 3.2) Adhere to mutually established work schedule.
- 3.3) Provide appropriate materials and equipment for scope of work.

Your Draka EHC handrail warranty coverage may be compromised if splicing is completed using handrail product, materials or equipment not supplied by Draka EHC, or for work not completed in its entirety by Draka EHC personnel.

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